#### VMP GRASSROOTS PLAN

#### GOALS

- Facilitate the passage of all necessary approvals from the Mayors Agent, Zoning Commission and City Council;
- Shift community dialogue and general perception to that of majority local support for VMP plans;
- Provide continuous political cover to local elected officials;
- Nurture and grow deep grassroots support among a wide variety of local stakeholders and residents by strengthening existing and creating new relationships.

#### STRATEGY

- Mobilize grassroots supporters to communicate with the above listed decision-making bodies and the media;
- (Re) educate residents on elements of VMP plans;
- (Re) energize current supporters and identify/mobilize new supporters;
- Neutralize opposition;
- Engage and leverage the support of third-party validators (thought/faith/institution leaders).

#### TACTICS

- Develop new messaging that bolsters and contrasts local support vs. special interest opposition, and use multi-layered communication to disseminate messaging;
- Create a community coalition, empowered with the tools to advocate on behalf of VMP plans and to organize local support;
- Create a business coalition, educated on the benefits of McMillan redevelopment and prepared with the tools to advocate on behalf of VMP plans;
- Leverage the support of allied organizations, thought leaders and local institutions as third party validators in the media, with elected officials and community members and collaborate to garner new, diverse support;
- Use regular communication and interaction through social media to inform and engage new audiences and provide a platform for active interaction with local media and elected officials;
- Maintain communication with ANCs, faith based groups/churches, minority groups, local economic/business orgs, non-profits, allied organizations and community leaders through regular electronic updates, occasional meetings, mailings, and/or telephone townhalls and personalized outreach;
- Attend and monitor local community, civic, ANC and opposition events.

o. 410.366.3940 f.ZONA9990MMSSION 2423 Maryland Avenue, Stiffe 314 Baltimore, MD 2113 action@fontainecompany.4302014 2:28 PM

1 of 13

## **FONTAINE**

#### MESSAGE

In order to achieve our goal of mobilizing new supporters, reenergizing current supporters and neutralizing/diminishing the impact of opposition, we must employ consistent messaging that:

- Contrasts local resident, business and 3<sup>rd</sup> party support for VMP with special-interest, non-local opposition;
- Speaks to resident's most pressing concerns about the redevelopment; and
- Allows supporters to visualize the end goal of final approval and creation of this new place.

#### Key Messages:

- The community wants redevelopment of the McMillan Sand Filtration site and supports VMP plans;
- Friends of McMillan has been hijacked by non-local, special interests and is spreading misinformation to further its agenda;
- The site was never a park. VMP plans are the only viable solution to bring a world-class, large park to the community;
- HPRB's recommendation that VMP move forward in the approval process is significant and sets the stage for plans to move through the final approval process.

#### Themes

We will name the local coalition and brand local support with themes that highlight these key messages:

- Coalition: Neighbors of McMillan (as opposed to Friends of McMillan)
- Signs & rally call: Create McMillan Park (as opposed to Save McMillan Park)

We envision slightly different messaging priorities for certain stakeholder groups:

#### TO Neighbors of McMillan (messaging used to energize the coalition)

- The community needs a voice that truly represents its best interests;
- With movement through the HPRB, we now have a clear path to final approvals;
- There is a plan of action in place and your commitment to/support of this plan will carry this over the finish line;
- The local community should decide what happens to McMillan, not outside special interest groups;
- A small minority is currently misrepresenting the views of the larger community.

### FROM Neighbors of McMillan (messaging used by the coalition to energize local support, impact public opinion and influence decision-makers)

- People who live adjacent or very close to the site need a voice that truly represents us;
- Our voice is currently being hijacked by people who live outside the community or outside DC with a special interest agendas that has nothing to do with specific benefit to this community;

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompant4/30/2014 2:28 PM

- We are invested in the community and are interested in concepts/ideas that will add value to our community;
- We care about the long-term viability, sustainability and benefit of and to our community;
- We are not concerned with single-issue agendas we are looking at the bigger picture;
- We must create a park and a special place where neither currently exists.

#### **McMillan Business Coalition**

 Economic benefit of redevelopment – new traffic, activity, shopping destination, new residents and daily employees

#### **Public Health**

Benefit of walkable communities to promote healthy lifestyles

#### Eds & Meds

- Creating a more desirable location for current and potential staff/students
- Local investment and economic opportunity

#### **KEY AUDIENCES & STAKEHOLDER GROUPS**

See attached Communication Flow Chart for detail on communication to and from Key Audiences and Stakeholder Groups

#### **Neighbors of McMillan (NOM)**

This coalition group will be the central focus of our organizing efforts in the community. We will create a plan for the group and establish buy-in from a core group of leaders to lend credibility, be the face of the coalition and establish the effort in the community. We will create a toolkit for leaders to use and disseminate to resident supporters that will facilitate communication with the media and decision-makers. The goal will be to have a representative sampling of people from each community serving as leaders of the Coalition. (Fontaine team will execute all work on behalf of the coalition – making it as easy as possible for people to engage and solicit support from their neighbors) Coalition leaders/members will be asked to:

- Host and/or identify hosts for house parties
- Send neighbor-to-neighbor letters
- Express ownership of social media presence
- Engage in/attend earned media events
- Disseminate "Create McMillan" signs to neighbors identify sign locations
- Follow-up with supporters identified through our mail and phone outreach
- Identify people who will write letters to the editor and to decision-makers
- Identify a group of people who can respond online to blogs and media
- Attend events where there will be opportunity for intercept with Council Members
- Attend community and civic meetings and display support for VMP plans

#### Potential NOM Leaders:

George Crawford - Bloomingdale Barrie Daneker -**Dianne Barnes – Bloomingdale** Ronnie Edwards -Randal Edison – Bloomingdale Logan Duram - Bloomingdale Thomas Boeke -Rashida Brown -David Taube -Jerome Nichols -Jonathan Klabunde Tomer -Vilasa Campbell – Stronghold Mike lacovene -Geoffrey Hatchard -Colette Arnold -Rebecca Mills -Claire Carlin -Michelle Carthen -Aisha Davis -Michael Henderson -Alicia Hunt -Vicki Leonard -Murphy McNeil -Rebecca Mills -Jeff Oser -Raj Singh -Lily Sleichter -Debbie Steiner -Otavio Thompson -Brittany Woodel -

#### **Potential NOM Members:**

Bryan Moll (JBG) – Albert Hopper (Shalom Baranes) –

> o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompant.439/2014 2:28 PM

#### **McMillan Business Coalition**

We will mail an introduction letter to business owners, sharing our business fact sheet and inviting them to attend an introductory/educational meeting to update on the project. Our goal will be to create the McMillan Business Coalition, comprised of local businesses who will post signs, disseminate information to customers and communicate as a group with the local media, City Council and decision-makers. We will encourage them to attend hearings and testify as well. See attached for listing of local businesses with whom we plan to communicate.

Current supportive businesses include: Need information

#### **Third Party Validators**

We will work to nurture current relationships and leverage the support of allied organizations, advocacy groups and local institutions to communicate with and influence their memberships, the larger community, the media, City Council and decision-making bodies. Recognizing that different groups will have varying levels of availability, comfort and/or desire to advocate, we will ask organizations/though-leaders to:

- Attend community meetings and house parties to speak on our behalf
- Attend City Council or community events for elected intercepts
- Directly lobby Council
- Communicate with their listserves about the issue and upcoming events encouraging support and involvement
- Lend their name to our communication
- Author Op Eds and LTEs in local media
- Attend hearings and testify
- Send letters to Council and decision-making bodies and encourage their members/organizations to do the same
- Be surrogates in the media and respond to local press

Third Party Validator Groups Include:

#### **Smart Growth**

- Coalition for Smarter Growth Cheryl Cort and Alex Posorske
- American Planning Association Jeff Soule
- Smart Growth America (National, with a local presense)
- Washington Sustainable Growth Alliance (National, with a local presence)
- Urban Land Institute Washington District Council
- NCB Capitol Impact

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompan/4/39/2014 2:28 PM

# **FONTAINE**

#### Public Health Organizations

- American Public Health Association (APHA) local chapter
- National Medical Assn (African American National Physicians Organization DC chapter)

#### **Education Institutions**

- Trinity University
- Howard University

#### **Medical Facilities**

- Howard University Hospital
- MedStar Washington Hospital Center
- Children's National Medical Center
- Public Health Institute

#### **Realtors & Realtor Organizations**

#### Local Business Groups

- Bloomingdale Small Business Assn
- Old 4<sup>th</sup> Ward Business Assn (Edgewood)

#### **ANCs & Community Associations**

Understanding that 1) Tania has solid relationships with group leaders/ANCs and 2) that the community association are at varying degrees of support or opposition to our plans, we will work to keep them informed and educated and to leverage the support of those who have publicly announced approval of VMP plans. We will attempt to make presentations at all upcoming monthly meetings and communicate frequently with their blogs. Members of NOM will be encouraged to attend their community meetings - express their support, encourage group support and participation in NOM activities.

#### Groups Include:

Bloomingdale Civic Assn. Le Droit Park Civic Assn. Bates Area Civic Assn. Eckington Civic Assn. Stronghold Civic Assn. Edgewood Civic Assn.

ANC 5C ANC 5E

6

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompan/4/30/2014 2:28 PM

#### Larger Community

Our primary goals with the larger community are to:

- Provide education on aspects of the VMP plan, community benefit and specifically McMillan "park";
- Identify new supporters to filter into NOM and communicate with elected, media and decision-makers, respond to online media and blogs;
- Create the overall impression of local community support.

We use the following tactics:

- Education, tear-off response card mailing to all residents
- Education/ID phone call
- Personalized phone follow-up with newly identified supporters by staff and NOM
- Occasional cultivation events and meetings
- Passive social media communication from both VMP and NOM to include
  - Regular Facebook/Twitter postings
  - o Use Facebook as primary online portal for NOM
- Two-way active social media portals to include:
  - Vine, Instagram, Pinterest & YouTube

#### COLLATERALS

We will develop and disseminate:

- General fact-sheet
- Business fact sheet
- Education, tear-off mailer
- House party invites

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompany4/30//2014 2:28 PM

#### **PLAN TIMELINE**

#### **WEEK OF NOVEMBER 25**

- Identify and finalize list of potential NOM leaders and members
- Identify and finalize list of key allied orgs, eds and meds, thought/opinion leaders
- Finalize and approve grassroots plan
- Finalize and approve design for "CREATE MCMILLAN PARK" signs go to print

11/26Le Droit Park Civic Assn monthly meeting11/27Happy Hanukah, Happy Thanksgiving update email from VMP

#### WEEK OF DECEMBER 2

- Present design for general and business collaterals
- Finalize NOM Action Plan
- Begin outreach to potential leaders and key members of NOM invite to first meeting 14<sup>th</sup> or 15<sup>th</sup> of December
- Finalize December Facebook content beginning week of December 9
- 12/2 Bates Areas Civic Assn monthly meeting
- 12/2 Stronghold Civic Assn monthly meeting
- 12/2 Eckington monthly meeting
- 12/3 VMP weekly email update
- 12/4 Friends of Edgewood Rec Center monthly meeting

#### WEEK OF DECEMBER 9

- Launch VMP Facebook
- Final approval of general and business collaterals go to print
- Finalize NOM Toolkit

12/10	VMP weekly email update
12/14-12/15	MEETING WITH NOM LEADERS GROUP
12/12	MAG monthly meeting

#### WEEK OF DECEMBER 16

- Launch NOM Facebook and Twitter accounts
- EDUCATION TEAR-OFF MAIL PIECE HIT DOORS
- Send letter and begin outreach to local business owners invite to meeting week of 1/6
- Begin NOM neighbor to neighbor letters (holiday theme invite to house parties)
- 12/16 Bloomingdale Civic Assn monthly meeting
- 12/16 ANC 5E monthly meeting
- 12/17 VMP weekly email update
- 12/18 ANC 5C monthly meeting

#### WEEK OF DECEMBER 23

12/23 VMP Happy Holidays email

#### WEEK OF DECEMBER 30

12/30 VMP Happy New Year email

#### WEEK OF JANUARY 6

- Education / ID Phonecalls
- First meeting of local business owners
- 2 NOM House Parties
- Begin high-touch follow-up to mail respondents and supporters identified through ID calls – both by staff and NOM members
- 1/7 VMP weekly update email
- 1/7 Bates Areas Civic Assn monthly meeting
- 1/7 Stronghold Civic Assn monthly meeting
- 1/7 Eckington monthly meeting
- 1/9 MAG monthly meeting

#### WEEK OF JANUARY 13

- 2 NOM House Parties
- 1/13 ZONING COMMISSION SETDOWN MEETING
- 1/14 VMP weekly update email setdown summary
- 1/15 ANC 5C monthly meeting

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompany.4/30/2014 2:28 PM



#### WEEK OF JANUARY 20

2 NOM House Parties

1/20	MLK Day	
1/21	ANC 5E monthly meeting	
1/21	VMP weekly update email	

#### WEEK OF JANUARY 27

2 NOM House Parties

1/28	LeDroit Park Civic Assn monthly meeting		
1/28	VMP weekly update email		

#### **FEBRUARY 2014**

- Schedule councilmember meetings with Neighbors of McMillan, business coalition and allied orgs/thought leaders
- Phone calls and letters to zoning / council / Mayor's Agent
- Letters to the editor from residents / business owners
- Op Eds from relevant allied orgs or thought leaders

#### **MARCH 2014**

- Schedule councilmember meetings with *Neighbors of McMillan*, business coalition and allied orgs/thought leaders
- Phone calls and letters to zoning / council / Mayor's Agent
- Letters to the editor from residents / business owners
- Op Eds from relevant allied orgs or thought leaders

APRIL 2014<br/>Week 1<br/>Weeks 3-4ZONING COMMISSION HEARING ON PUD/MAP AMEMDMENT<br/>MAYOR'S AGENT HEARINGMAY2014<br/>Week 1ZONING COMMISSION MEETING – PROPOSED ACTION ON PUD/MAP<br/>AMENDEMENTJUNE 2014<br/>Week 1NCPC REVIEW OF PUD/MAP AMENDMENT FOR IMPACTS ON FEDERAL<br/>ELEMENTS OF COMPREHENSIVE PLAN<br/>ZONING COMMISSION FINAL ACTION ON PUD/MAP AMENDMENT

DMPED-VMP-Fontaine-Astroturf-Campaign-Document-1.pdf



ontent/upic uls/2014/04/DAMED

JULY 2014 Week 1-4 MAYOF

MAYOR'S AGENT DECISION

#### **SEPTEMBER 2014**

Weeks 1-4

ZONING COMMISSION WRITTEN ORDER ISSUED

o. 410.366.3940 f. 410.497.1133 2423 Maryland Avenue, Suite 300 Baltimore, MD 21218 action@fontainecompany.4/30/2014 2:28 PM **Communication Flow Chart** 

Stakeholder Group	Educate Residents & Identify New Supporters	Communicate with the media	Communicate with electeds and decision-making bodies
Vision McMillan Partners	-Education tear-off mail piece -Education / ID Phone call -Follow-up letter and calls to supporters -Present to ANC and community associations -Booth at local events & festivals -Frequent social media engagements - daily posts -Host cultivation events	-Provide toolkit with sample LTEs to NOM and other community supporters -Send timely/relevant information & updates to blogs and local media	
Neigbors of McMillan	-Host house parties -Send neighbor to neighbor letters -Disseminate signs -Unique social media presence with frequent content updates	-Post on blogs and respond to relevant press online -Identify LTE writers	-Coordinate letters to Council and elected bodies -Coordinate attendees and testimony at hearings -Coordinate meetings with Council Members -Passive communication through sign display -Attend events where electeds will be present - intercept
McMillan Business Coalition	-Post signs at place of business -Disseminate collateral to customers -Disseminate invites to customers	-Send group op eds and individual LTEs -Post on blogs and respond to relevant press online	-Schedule group meetings with Council Members -Interaction through social media, signs at business and flyers -Letters to council and decision-making bodies -Attendance and testimony at hearings -Invite Council Members to business coalition meetings -Passive communication through sign display
3rd Party Validators	-Send electronic and/or mail communication to members -Distribute collaterals to membership/organization -Lend their name to NOM or VMP communication -Attend community events and open houses	-Author Op Eds and/or send individual letters to the editor -Use quotes in VMP press releases and advisories	-Meet with and or call/write to Council Members -Attend hearings and testify
Larger Community	-Signs in yard -Host/attend house parties	-Write letters to the editor -Post on blogs and respond to relevant press online	-Write letters to Council and decision making bodies -Post on blogs/respond to online articles -Attend hearings and testify -Interaction through social media
Local Blogs/Media	-Post VMP collaterals -Cover emergence of NOM		-Passively relay information to electeds and decision-makers through coverage of relevant information from VMP and NOM
ANCs & Community Assns	-Host VMP for presentations at monthly meetings -Disseminate collaterals and/or invites to events -Communicate support for VMP plans (where exists) to listserve, on website and social media	-Supportive groups author op ed and/or encourage letters to the editor -Use quotes and/or highlight support in VMP press releases/advisories	-Supporters: Write letters on behlaf of group to Council and decision making bodies -Supporters: Attend hearings and testify - encourage members to do so -Supporters: Passively relay information to electeds and decision-makers through social media and overage on blog/website

#### **McMillan-Area Businesses**

		Land the second second second	
Eckington	McCallum Sauber Wholesale Florists	Bloomingdale	410 Good Buddy
Eckington	Paul's Wholesale Florist Company	Bloomingdale	Amax Cleaners
		Bloomingdale	Aroi Thai
Bates Area	1905 Restaurant	Bloomingdale	B and J Carryout
Bates Area	Beau Thai	Bloomingdale	<b>Babes with Brushe</b>
Bates Area	Big Bear Café	Bloomingdale	Bacio Pizzaria
Bates Area	Boundary Stone Public House	Bloomingdale	Beau Thai
Bates Area	Cre8 Gallery	Bloomingdale	Best Braids by FeF
Bates Area	Field to City	Bloomingdale	Big Bear Café
Bates Area	Green Paws DC	Bloomingdale	<b>Bloomington Wind</b>
Bates Area	Italy Pizza	Bloomingdale	<b>Boundary Stone P</b>
Bates Area	Michael Nine, Realtor	Bloomingdale	City Cleaners
Bates Area	N & N Hair Design	Bloomingdale	Cookies Corner
Bates Area	Old City Green	Bloomingdale	Cosmopolitan Pro
Bates Area	Primal Fitness Gym	Bloomingdale	DC Mini Mart
Bates Area	Red Toque Café	Bloomingdale	Fiddlehead Salon
Bates Area	Rustik Tavern	Bloomingdale	Field to City
Bates Area	Studio Upwall	Bloomingdale	Finesse Tax Accou
Bates Area	The P Spot Exoterobics	Bloomingdale	Flagler Market
Bates Area	Uncle Chips	Bloomingdale	Grassroots Gourn
Bates Area	Veranda Restaurant	Bloomingdale	Green Paws DC
Bates Area	Wagtime	Bloomingdale	Jak and Co Salon
Bates Area	Windows Café and Market		Jam Doung Style
Bates Area	Yoga District	Bloomingdale	Micro Market
		Pleamingdale	New Reservoir M

Edgewood	Chocolate City Brewery	
Edgewood	Dance Place	
Edgewood	Excel Pilates	
Edgewood	Melanie St. Ours	

Le Droit Park	Bacio Pizzaria		
Le Droit Park	Beau Thai		
Le Droit Park	Big Bear Café		
Le Droit Park	Boundary Stone Public House		
Le Droit Park	Green Paws DC		
Le Droit Park	Italy Pizza		
Le Droit Park	Red Toque Café		
Le Droit Park	Rustik Tavern		
Le Droit Park	Timor Bodega		
Le Droit Park	Windows Café and Market		
Le Droit Park	Yoga District		

Bloomingdale	410 G	ood Buddy
		Cleaners
	Aroi T	Burger wanted of the standard of t
Bloomingdale		J Carryout
Bloomingdale	_	with Brushes
Bloomingdale		Pizzaria
Bloomingdale	Beau	
Bloomingdale		Braids by FeFe
Bloomingdale		ear Café
Bloomingdale		nington Wine and Spirits
Bloomingdale		dary Stone Public House
Bloomingdale	_	leaners
Bloomingdale		es Corner
Bloomingdale		opolitan Properties
Bloomingdale		ini Mart
Bloomingdale		ehead Salon
Bloomingdale		to City
Bloomingdale	_	se Tax Accounting LLC
Bloomingdale		er Market
Bloomingdale		roots Gourmet
Bloomingdale		n Paws DC
Bloomingdale		nd Co Salon
Bloomingdale		Doung Style
Bloomingdale		o Market
Bloomingdale		Reservoir Market
Bloomingdale		York Pizza
Bloomingdale		Gallery
Bloomingdale		nwest Learning Center
Bloomingdale	Red I	
Bloomingdale		-Lutions Barbering
Bloomingdale		ve Catering
Bloomingdale		k Tavern
Bloomingdale		time Lounge
Bloomingdale		leal Estate
Bloomingdale		et Liquors
Bloomingdale		e Chips
Bloomingdale	-	nington Firehouse Restauran
Bloomingdale	-	lows Café and Market
Bloomingdale	-	g Fong Restaurant
Bloomingdale		District
	1	4/30/2014 2:28 PM

13 of 13